



Holland Moor
Primary School

Bringing Out The Best

Internet Filtering (Lightspeed Systems)

What is it?

Our Internet Filtering (Lightspeed Systems) service is a centrally hosted web filtering provision enabling safe internet access for everyone at Holland Moor.

It provides us with the flexibility to locally manage and control access to websites. The service provides the following functionality for Holland Moor:

- Education focussed web filtering.
- Ability to filter based on IP address ranges or by using an external directory such as our active directory domain.
- Local control to allow Holland Moor to manage which websites it wishes to allow or block.

We have the ability to implement granular filtering based on individual classroom or user needs, removing dependence on BT Lancashire Services to block / unblock individual websites for individual school requests.

We do not require any filtering equipment to be installed in school with this service.

What's Included?

Feature	Description
Internet	The centrally hosted and managed filtering service provides safe Filtering internet access for Holland Moor, managing all web traffic from BT Lancashire Services broadband.

Global Filtering (default setting)	<p>BT Lancashire Services initially assigned a default filtering set based on our school type, which should meet most of our needs. We can then tailor this to our individual requirements.</p> <p>The Global Blocked Categories are as follows (these cannot be overridden by schools in the local settings):</p> <ul style="list-style-type: none">• Drugs• Gambling• Offensive• Porn• Porn illicit• Violence
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- Security
- Security nettools
- Security proxies
- Weapons

Local Control of Filtering

- A local control option is built in to give Holland Moor more flexibility to set filtering to suit us. We have the ability to block or unblock individual websites.
- Filtering can be based on IP address ranges or by using directory services such as active directory.
- Certain websites, including illegal sites or categories of websites classed as inappropriate by the Lightspeed Filtering service, are blocked at a global level and cannot be amended, ensuring protection for pupils and staff. All other categories are available for Holland Moor to select as either allow or block.

(No Filtering hardware required in school)

- This service requires our technical support staff to configure services locally. We have full responsibility for managing access to websites and to ensure that staff, pupils and guests can **only** access appropriate content using a school device on the network.
- Support articles on using the filtering service and access to Lightspeed Systems Wiki are provided to ensure that you have advice on functionality. Full details are available on our filtering support pages on the BT website.

Service Support

Support

Description

Support Features

Support provided:

- Guidance materials for the setting of allowed / blocked sites
- Guidance materials for the configuration of PCs/laptops/tablets
- Guidance on submission of URLs to Lightspeed Systems, if a website is incorrectly categorised in the global settings
- Global rocket administration settings (not our individual school's administration)
- Guidance materials for reporting
- Guidance materials for override options

Support from BT Lancashire Services ICT Service Desk (please refer to exclusions)

Operational from 8am to 6pm (Monday - Friday excluding Bank Holidays and statutory leave days), with escalation routes ensuring that, if our school does experience problems with the service, BT Lancashire staff are focussed on solving your issues.

What's Excluded?

- The current configuration of the filtering service does not include SSL/HTTPS packet inspection (this feature is currently being reviewed for implementation).

We are responsible for the following when using the service:

- Ensuring that the correct IP range (as assigned by BT Lancashire Services with your broadband connection) is being used and to check for proxy issues.
- Setting of locally allowed / blocked sites.
- Configuration of PCs / laptops / tablets for web filtering.
- Being incorrectly categorised sites to the attention of Lightspeed Systems via <http://archive.Lightspeedsystems.com/resources/Databases.aspx>
- Connection of devices to the internet / performance of devices.
- Referral of any third party web services authentication issues to your third party.
- Configuration of Lightspeed to the school's Active Directory (to enable year group filtering if required).



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This policy was last
reviewed in August 2019.

M Beale